



USER GUIDE

Important: Read this guide carefully and save it for future reference.

Software Application Installation



Search for « V380 Pro » in the App Store and install the application.



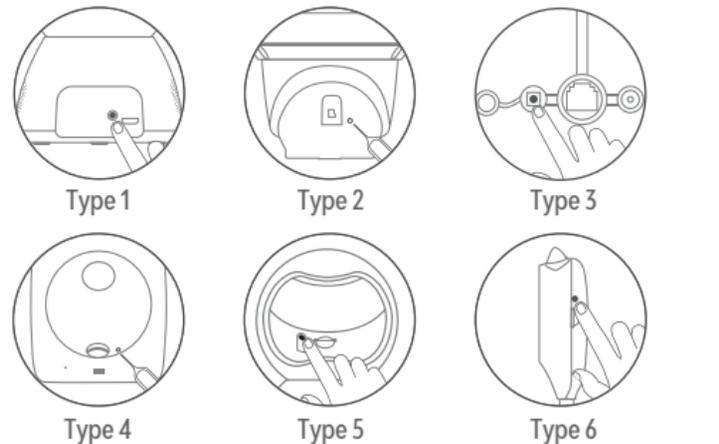
Search for « V380 Pro » in the Google Play Store and install the application.

Download the V380 Pro App



Reset

1. Power on the camera.
2. Press and hold the reset button for several seconds, the camera will prompt "Restore factory default setting".



Caution: The position of the reset button may vary depending on your device.

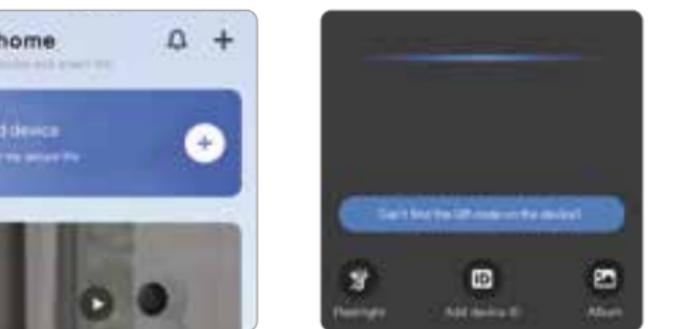
Network configuration

Important: Turn on your phone's WiFi before you add a camera.

Scan the QR code tag.

1. Open the V380 Pro app to register your account and log in, click the + button on the home page.
2. Scan the QR code of the camera body tag with your phone.

Note: The camera QR code tag is usually at the bottom or on the side.



Note: When the app version is upgraded, take the actual app interface as the basis.

If the camera tag is damaged, you can scan the QR code below to configure the network.



WiFi selection

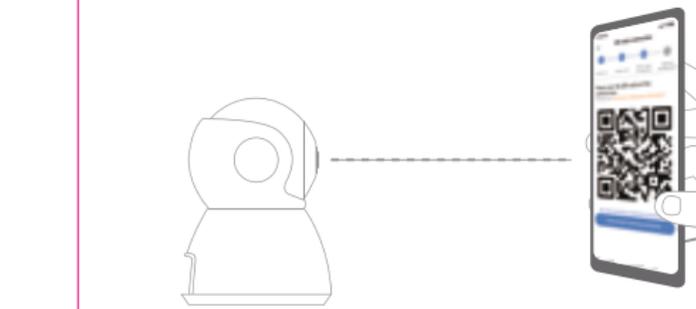
1. Connect your phone to 2.4 GHz WiFi first.
2. Enter the connected WiFi password.



Caution: Select a WiFi without 5G. The WiFi name should not contain any special characters.

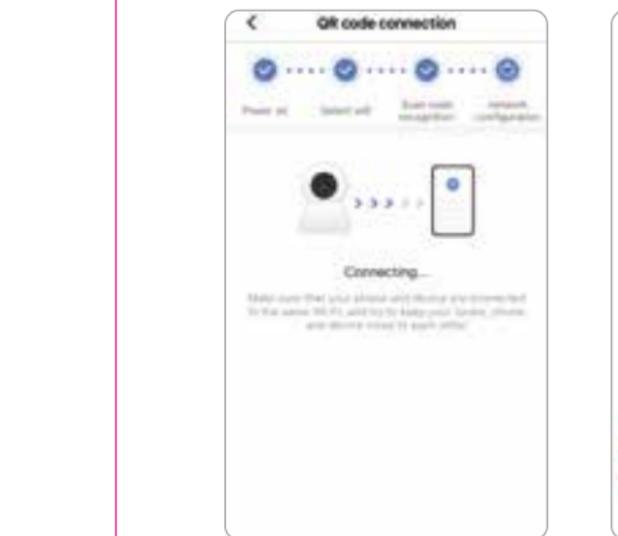
QR code configuration

1. The app will generate the QR code. Use the camera to scan this QR code.
2. After the camera has identified the QR code successfully, it will prompt "Configuration received". Click "I have heard the tone" in the app.
3. After the connection is completed, it will prompt "WiFi connected".



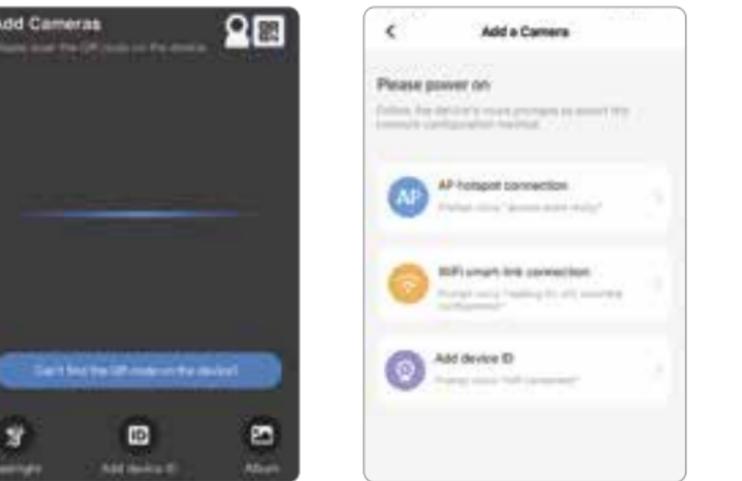
Adding completed

1. The app automatically connects the camera.
2. After the camera is successfully networked, you can create groups for the camera and set the name.



Hotspot configuration

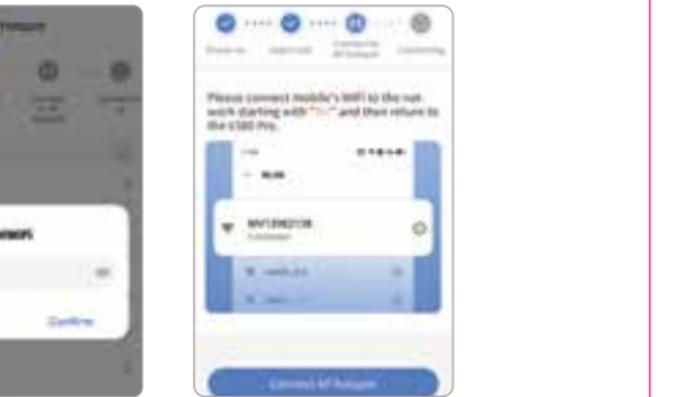
1. Click "Can't find the QR code on the device?".
2. Select "WiFi Smart Camera" - "AP hotspot connection".



Note: Connect your phone to WiFi required by your device first.

Android

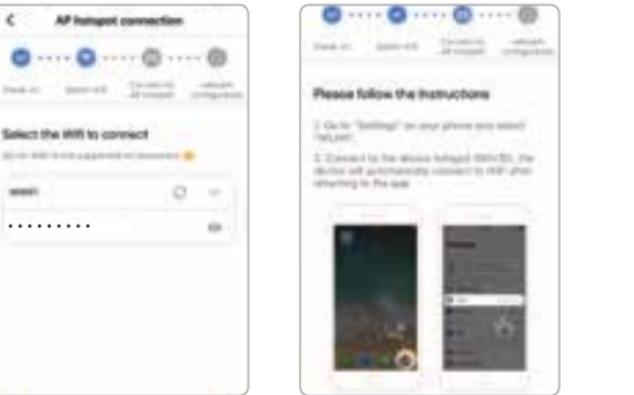
1. Select WiFi and enter your WiFi password.
2. Select "Connect AP hotspot" button and connect to the device hotspot (MV + ID).
3. The device will automatically connect to WiFi after returning to the app.



Note: You can find the hotspot's corresponding ID on the device tag.

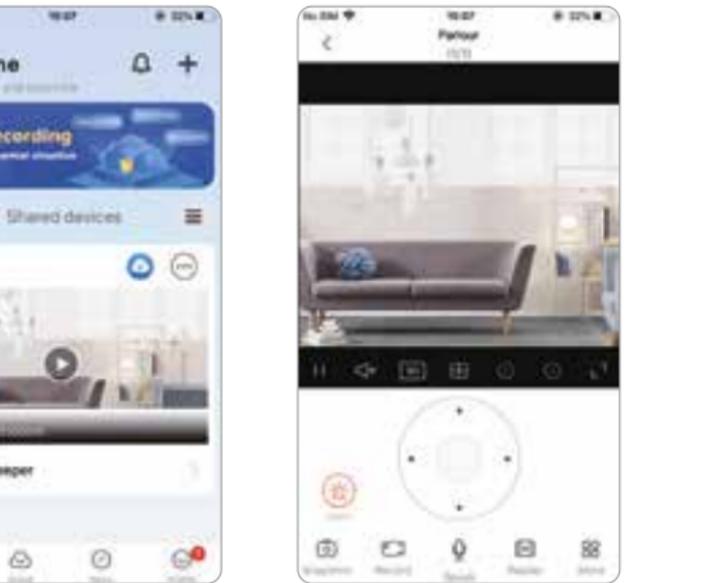
iOS

1. Enter your WiFi password. If you want to connect to another WiFi, go into your phone settings to do so and then return to the app to refresh.
2. Select "Connect AP hotspot" button and connect to the device hotspot (MV + ID).
3. The device will automatically connect to WiFi after returning to the app.



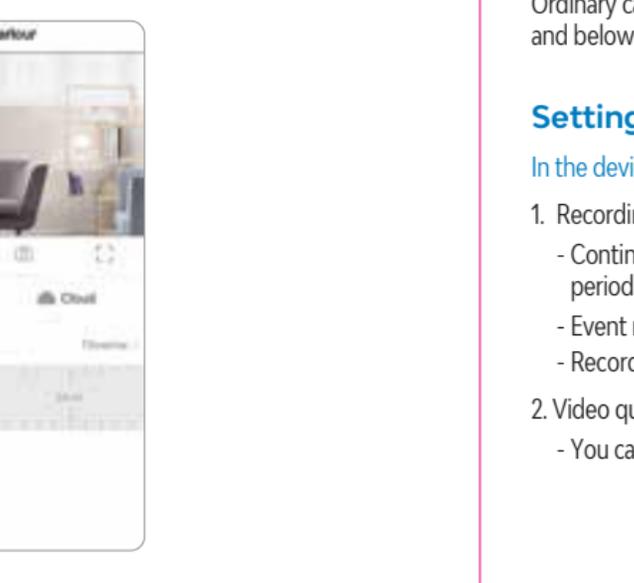
Real-time preview

The added camera can be viewed in the device list, and the real-time preview interface can be viewed by selecting the camera.



Video replay

After selecting the camera in the app, open the real-time preview interface, and click "Replay" in the function bar.



Video recording with Micro SD card

Before installing the Micro SD card, power off the camera, and then turn the power back on after installation.

Ordinary camera supports up to 128 G of the SD card capacity. The format of 32G and below is FAT32. The format of 64G and above is exFAT.

Settings

In the device list, click - (Recording settings).

1. Recording settings.
 - Continuous recording: to record continuously during the working period of the camera.
 - Event recording: to record only when the alarm is triggered.
 - Record audio: to include sound during recording.
2. Video quality setting.
 - You can set the quality of audio by yourself: HD or SD.

Common problems

1. Camera can't connect to WiFi.
 - a) Confirm that you entered the right password.
 - b) Confirm that the connected WiFi is 2.4 GHz. If you use a 2.4 GHz - 5 GHz dual-band router, select 2.4 GHz WiFi.
 - c) The WiFi name should not contain any special symbol and should not be hidden. The restrictions such as AP isolation and WiFi squatter prevention of the router cannot be opened.
2. There is a prompt "Device offline" in the device list.
 - a) Restart the camera and confirm that the camera can start normally and connect to WiFi.
 - b) Turn off the router functions of the firewall, blacklist, WiFi squatter prevention, MAC address binding, etc. to support remote preview, which requires the router to connect to WAN.
 - c) If the router is replaced or the WiFi is changed, reset the camera and reconfigure the network.

Attention

- The camera only supports 2.4 GHz WiFi. Confirm that the device is connected to that type of WiFi before network configuration.
- When the recording space on the Micro SD card is full, the earliest recording file will be automatically overwritten.
- Long-term use in an environment with high temperature, high humidity, large amount of dust or smoke, etc. may damage the camera.
- The V380 Pro app and device firmware will be updated from time to time. For your best experience, update the app and the device firmware in time.